

Job Title:	Support Worker
Reports to (job title):	Team Leader
Line Manager to:	N/A
Location(s) (full address)	
Hours / Working Pattern	

Brief Job Description:

To provide person-centred support to an individual living with a long-term condition or disability, in their own home. Supporting the individual to gain or recover a quality of life that enables them to achieve their full potential and enjoy a more rewarding personal and community life.

Key Responsibilities:

- To participate in the development of a Care Plan with the Individual, Team Leader, Locality Manager, Locality Nurse and Head of Rehabilitation, and participate in regular reviews
- To read and demonstrate a full understanding of the Risk Management Plan, Positive Behavioral Plan, and any legal framework applied to the individual's support. Ensuring to report any concerns or recommendations
- To adopt the communication approach that best suits the individual's needs, including non-verbal communication; use of communications aids and applications, or the use of Picture Exchange System (PEC) or Makaton.
- Follow the Daily Activity Plan and Care Plan consistently, as well as complete Daily Records, Handovers and any other documentation as required
- To offer support to the individual in all identified areas of daily living; including domestic tasks, pet care (if required), managing finances, shopping, food preparation and personal care may be required dependent on the needs of the individual
- To support the individual to access services that support their health and wellbeing and maintaining accurate records of engagement and health outcomes.
- To support the individual to meet their cultural, religious, spiritual, gender and sexual identity, promoting self-esteem at all time
- To support the individual to maintain their home, including safety and security checks, environmental cleanliness, reporting property faults to the relevant parties i.e. Letting Agent, Landlord or Housing Association.
- To offer support to the individual to participate in their community and to increase social inclusion, maintaining and developing friends/relationships. Continuously mapping the community for opportunities for inclusion and accessibility.
- To offer support to the individuals to access travel and transport, in some circumstances this may require you to be a named driver of their Motability Car.
- To assist the individual with their medication, as detailed in the Medicines Care Plan, ensuring steps towards self-management are achieved where appropriate
- To carry out any levels of observation as directed by the Team Leader, Locality Nurse or Head of Rehabilitation and record correctly, for example incident/accident reports, ABC charts, body mapping, nutrition and hydration records

Knowledge, Skills, Experience and Qualifications Required:

Essential:

- Over 6 months experience of supporting a vulnerable adult in a community setting.
- Excellent communication skills, both written & verbally
- Good IT Skills
- Full UK Clean Driving Licence
- Ability to understand and follow Care Plans and Risk Management Plans
- Genuine interest in working within a caring environment
- Ability to participate in a Back Up rota
- Willingness to undertake additional training
- Ability to offer physical assistance if required

Desirable:

- Care Certificate
- NVQ/QCF in Health & Social Care
- Certificate in Mental Health, Learning Disability or Autism
- Experience of working with individuals with behaviours that challenge
- Experience of working with individuals who are non-verbal
- Good understanding of Positive Behaviour Support plans.
- Good understanding of Recovery

Key Internal & External Clients:

Locality Managers
 Team Leaders
 NOK, Family and other advocates

Criminal Records Check

A Fully Enhanced DBS Check will apply to this role

Other Considerations (i.e. required to travel):

Some travel may be required for training purposes